British Chambers of Commerce
CYBER SECURITY SURVEY
January 2022

A survey* of almost 1,000 UK businesses carried out by the British Chambers of Commerce, in partnership with IT company Cisco, has found:

- More than half of firms believe their exposure to attack has increased due to working from home arrangements
- One in 10 firms have been the victim of a cyber-attack in the last year
- This rises to more than one in seven for larger firms with more than 50 employees
- Only one in five firms have cyber-security accreditations in place

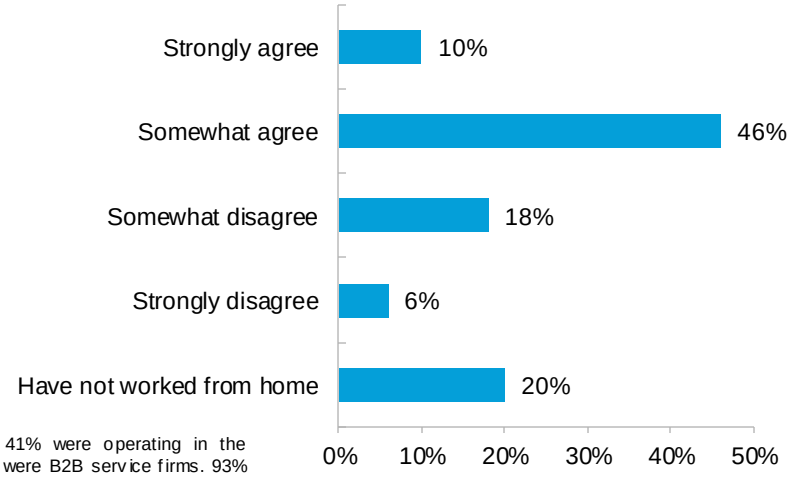
Which firms have cyber security accreditations in place? (n=921)

21% **of firms overall**

34% **of firms with more than 50 employees**

12% **of firms with less than 10 employees**

Over half of firms 'agree' that working from home has increased exposure to cyber security threats (n=924)



*924 participants took part in the online survey. Approx. 41% were operating in the manufacturing sector, 28% were B2C service firms and 31% were B2B service firms. 93% were SMEs with fewer than 250 employees. 61% of respondents reported that they export internationally. The fieldwork for this survey was conducted between 7 and 31 October 2021.

Shevaun Haviland
Director General, BCC

"The huge shift to home working, and the use of cloud computing, for tens of thousands of employees happened almost overnight, so it is not surprising that many firms were caught out by the implications this had for their cyber-security arrangements. All of the BCC's research indicates that a shift to a more hybrid way of working, with many staff now splitting their time between the office and home, is here to stay, so it is more vital than ever that firms have the right cyber-security protections in place. With one in 10 firms confirming they have come under attack in the last year, the need to take action now could not be more important."

Aine Rogers
Head of Small Business, Cisco UK & Ireland

"*The lines between professional and personal are more blurred than ever. Organisations are no longer just protecting an 'office' but a workforce at the kitchen table. As businesses and individuals, we're more exposed than ever to security threats. Whether it's fraudulent SMS campaigns, posing to be a delivery company, targeted social engineering to access the passwords for your customer database, or hacking your home network, criminals in the cyber world are cunning. That's why we need to evolve thinking to focus on securing your employees and what they are doing, not where they are.*"

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